
Information Security Executive

Focused on industry standards and best practices approach to risk management and program development

Career Profile Craig Cooper is a proven solution-focused leader with strong partnering skills displayed over several information technology positions. He has a passion for implementing right sized risk management solutions, information security program development and implementation. He excels at applying nearly 20 years of solution design and implementation experience, and recognizes how to leverage and breakdown complex technology into useful and understandable business focused solutions.

Areas of Expertise

- Information Security
 - Risk Management / Governance
 - Privacy
 - Information Technology
 - Business Continuation / DR
 - Project Management
 - Process Engineering / Continuous Improvement
 - Business Development
 - Technology Architecture
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Career

Brinqa - Minneapolis, MN

Brinqa is a privately held, startup, Governance Risk and Compliance software company. The company competes with several more established GRC companies and differentiates itself with a connector framework that allows for continuous control monitoring.

Director of Product Development and Presales, Practice Manager – (January 2010 - present)

Sales presentation, client meetings with CIO / CISO and Risk executives in over 50 of the largest financial services and medical insurance companies in the nation.

Developed Brinqa Vendor Risk Management product offering and associated practice. Created Brinqa Capability Maturity Model, based on CMM. Spoke at conferences regarding Governance Risk and Compliance Industry Best Practices. Lead identity and access management consulting engagement with MN Education system.

Thrivent Financial for Lutherans - Minneapolis, MN

Thrivent Financial for Lutherans is the largest Fraternal Benefits Society in the United States of America, and manages over \$50 Billion in financial assets for its Lutheran membership.

Senior Project Manager – (July 2006 – January 2010)

Led a multi-year \$13M Identity and Access Management program which included selling to executive management and the board of directors, securing funding, product selection, implementation, business process development, communication planning and business change management.

Director – Information Security and Business Continuity (Nov 2002- July 2006)

Directed a staff of 25. Implemented a \$2M program based on ISO17799 fundamentals. Responsibilities included provisioning, policy, awareness, monitoring and establishing governance and oversight. Also shifted BCP program responsibilities from Information Technology into business lines, developed a post merger dual data center DR plan, and secured funding from executive management for implementation.

Manager – Intel Server Team (Mar 2002 - Nov 2002)

Lead a team of six Intel server engineers through the merger of AAL and LB. Developed staffing and technology and support process integration plans. Managed an environment of nearly 400 Intel servers, and implemented Active Directory in the Lutheran Brotherhood environment.

Enterprise Architect (Sept 2000 – Mar 2002)

Developed and managed the enterprise architectural framework, design principles, migration strategies and implementation of network based services technologies.

Pohlad Financial Group – Minneapolis, MN (*Jun 1997 – Sept 2000*)

Stanton Group / DCA and Marquette Banks were part of the larger privately held Pohlad Financial Group. This group was focused on banking, and third party processing of insurance, flexible spending, COBRA, and retirement plan administration.

Technical Services Manager / Consultant (Stanton Group / DCA)

Managed the technical and operations staff of 12 and over \$2M annual technology budget. Led the preparation effort for Y2K, successfully implemented the data center relocation project.

Managed 3rd party document and distribution outsourcing contracts and implemented a print cost reduction strategy which reduced the organizations print maintenance and click expenses.

Converted the organization from ROLM to Nortel telephony systems which included new ACD and IVR functionality for the insurance call centers, and increasing the effectiveness of call center staff with the use of skills based routing.

Developed and implemented the technology exit strategy as the business exited the 3rd party insurance administration business.

Senior Network Analyst (Marquette Banks)

Performed second level support of Novell and Windows infrastructure. Installed Local Area Networks in corporate and branch banking environments.

Implemented Marquette Banks initial internet facilities which included e-mail and web services.

Implemented standard help desk tools and processes for the bank technology team.

Was requested to move to sister company (DCA / Stanton Group) to lead their technical services team.

Dataserv / Wang - Minneapolis, MN (*May 1994 – Jun 1997*)

Dataserv / Wang was a national technology service company that provided hardware maintenance, help desk, and network consulting services for the retail and financial services sectors.

Business Development Manager

Provided technical consulting role for national sales staff

Computer Skills

Information Security software expertise includes: management and implementation of roles based access control, provisioning, access management, security information management, IDS/IPS and encryption, GRC Tools packages.

Professional Certifications & Associations

Education - Normandale Community College – AA Computer Technology

Prior Certifications – CNE, MCSE

Board / Secretary of Upper Midwest Security Alliance (UMSA)

Member of ISACA (MN Chapter)

Board Member of Junior Achievement of the Upper Midwest

Previous Board Member of Minnesota Security Board
